

School of Law

Event: Visit to public Hospitals to find out health issues Faced by patients

Date: 14.08.2019

Venue: G.B. Pant Hospital & LNJP Hospital, New Delhi

No. of Participants: Students: 23

Report Date: 15.08. 2019

REPORT

Objectives of the event:

To provide the students with a better understanding of the issues and problems in healthcare sectors such as government hospitals and give a practical knowledge of the subject to the students.

A "visit to hospital programmed" was initiated by Dr. Pallavi Gupta, head of the department (law) for the students of BA-LLB (9th Semester) studying Health care law.

The students were supposed to visit the hospitals and ask the patients or their family members some questions about the working of the hospital, the behavior of the staff, sanitation and cleanliness of the hospital, water facilities, canteen etc. and record their observations thereafter.

The observations made were-

1. There were no facilities for the patients or their family members to sit anywhere. All of them were sitting on the floor of the hospital.
2. The infrastructure was poor.
3. The OPD was very crowded.
4. The entire necessary infrastructure that should be available in the hospital was not present.
5. For ECG no women staff was available to conduct the test of patients who were women.
6. The washrooms were very dirty and unhygienic.
7. The stretchers and wheelchairs were not easily available and sometimes even 2 people had to share a common stretcher. There were long queues to take wheelchair and stretchers.
8. For dental checkups no prior appointments were given. Patients had to wait in long queues for their turn.
9. Fit for drinking Water was not available, Patients and their family members had to buy packaged water from outside for drinking or bring their own water from home.
10. The hospital is very crowded. Sometimes even 2 patients have to share a bed.
11. The doctors were very friendly and efficient in their works.
12. The hospital staff was also very friendly and helpful.
13. The food given to the patients is also good in quality.
14. The canteen is also good and reasonable.
15. All the prescribed medicines are available to the patients free of cost.

Most of the people were from poor background who could not afford medical facilities of a private hospital. They were majorly unsatisfied with the unhygienic atmosphere of the hospital but they were satisfied with the treatment they were getting, the doctor and staff of the hospital and also because the treatment and medicines were free of cost.

Outcome of the event:

Overall the objective of the visit was achieved as we (students) were able to communicate with the patients and their family members and get a better understanding of challenges and issues in public healthcare sectors.



Dr. Pallavi Gupta
Faculty & HoD-School of Law

Encl: Students' attendance